

11-9-2009



Dear Michael Cook

I left you a phone message on 10-31-2009. I realize you may not have received it. I had phoned to let you know that the neighbors upstairs are having trouble sleeping and listening to TV etc. the problem seems to be a Boom Box a loud vibration that vibrates the walls all the way through and they can not only hear it but feel it. We have had similar things in the past and while the music itself is not necessarily loud the speakers tend to be the problem. We have had much success and no further complaints when the speakers are not touching the walls and something solid underneath them to absorb the base. I know you have already met your neighbor and maybe already resolved this but I wanted to help you with a solution because you strike me as a nice fellow who does not seem like you would intentionally cause your neighbors harassment. I hope this is helpful and let me know if there is anything I can do.

Michelle Bennett (Manager)